

RESULTS: QUALITY MANAGEMENT SYSTEMS

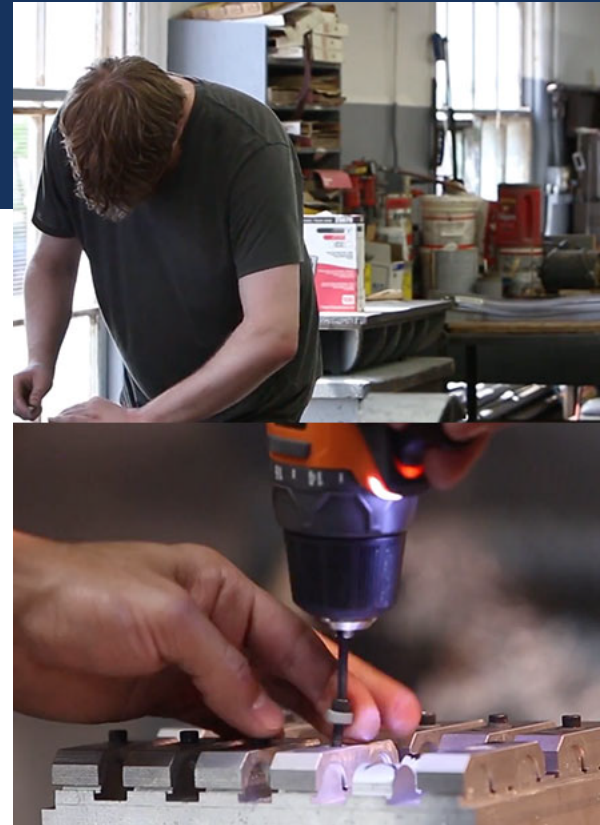
GOODWIN BRADLEY ENGAGES POLARIS MEP FOR ISO 9001:2015

COMPANY PROFILE

Goodwin Bradley is an over 100-year-old, family-owned manufacturer in Providence, RI. The company has been actively involved in the watershed moments of the transportation, aerospace and defense industries over the last century. Notable projects include the Model T Engine, the first prototype helicopters, the first US built jet engine, and the first atomic submarine.

From their early years tooling for metal casting, they have expanded their reach beyond the foundry industry, innovating into areas including molds for the rubber industry (especially for complex aerospace rubber seals), tooling for forming and metal parts for the aerospace industry and more.

Goodwin Bradley is often involved in their clients' design process and pride themselves on being able to do what most others either cannot or will not do.



SITUATION

The company was interested in obtaining ISO 9001:2015 certification as a result of client and prospect demand for the standard. They also believed that adherence to the standard would help them expand their reach further into aerospace, defense and commercial markets.

SOLUTION

Goodwin Bradley utilized the services of Polaris MEP for ISO 9001:2015 preparation. Polaris MEP's combined decades of ISO expertise and reputation for results were key reasons for Goodwin Bradley's selection.

Polaris MEP's Project Manager helped guide the Goodwin Bradley team with the required documentation preparation to enable a straightforward certification process. Polaris MEP helped write the Quality Manual and supporting documents, and subsequently provided auditor trainings and management reviews.

Polaris MEP's relatively extensive experience with the newest version of the ISO 9001:2015 standard, introduced less than one year before the project, allowed them to streamline the otherwise complex process.

Upon project completion, the company is not only poised to open new markets, but also expand into those they already have a foothold. In addition, the process has helped them uncover previously unknown risk, which they are now addressing with Polaris MEP through a Continuous Improvement project.

IMPACTS



\$450,000 increase in revenue and retained sales



25% increase in staff



\$100,000 in cost savings



\$15,000 investment in IT



\$400,000 investment in new equipment

Read the full Success Story at
<https://bit.ly/3knnNZx>



Polaris MEP project managers have been very helpful in getting our company where it needs to be with respect to ISO certification. Their vast knowledge of our industry is a great asset and invaluable to a company like ours.



Christopher Goodwin
Vice President & Sales Director



**Ready to elevate
your standards?**

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