POLARIS Manufacturing Forward MEP

RESULTS

RESULTS: QUALITY MANAGEMENT SYSTEMS

# TAYLOR BOX COMPANY EXPERIENCES POSITIVE RIPPLE EFFECTS FROM POLARIS MEP'S TRAINING AND GUIDANCE



## COMPANY PROFILE

Taco Comfort Solutions is approaching its 100th anniversary. From a RI pump company to a global brand based in the U.S., Taco has production, sales and distribution operations around the world – in Europe, the Middle East and in Asia. The company's vision is to promote success for their family of employees, customers, partners, and communities globally by being the easiest company to do business with while providing innovative and dependable HVAC, plumbing, and industrial solutions.

Taco Comfort Solutions provides opportunity, growth, and support to all members of the Taco Family around the world. Through a persistent focus on exceeding customer expectations, they strive to be the first choice for dependable, high-efficiency heating, cooling, behind-the-wall plumbing, and fluid control solutions that help their customers save money, energy, and resources while maximizing their comfort and productivity.

## SITUATION

Taco Comfort Solutions plans to branch out into new industries for our heating-cooling-plumbing products and also into brand new products outside of their core area of hydronics. They are the solutions provider and will grow their business from that platform.

The company needed to transition from ISO 9001-2008 to ISO 9001:2015 in order to comply with the standard.

## SOLUTION

Polaris MEP trained 9 taco comfort solutions leaders were trained as part of the project. Taco leveraged incumbent worker training grants from the state of Rhode Island, making this an event better value for the Rhode Island manufacturer

Polaris MEP was an "extra set of eyes" for the highly qualified internal team of ISO drivers. Polaris MEP's Project Manager helped lead, train, coordinate and facilitate the preparation for ISO 9001:2015 registration with management and non-management personnel. Polaris MEP and the company jointly developed measures and outcomes from the initiatives, and communicated progress communicated on a frequent, formal and regular basis.

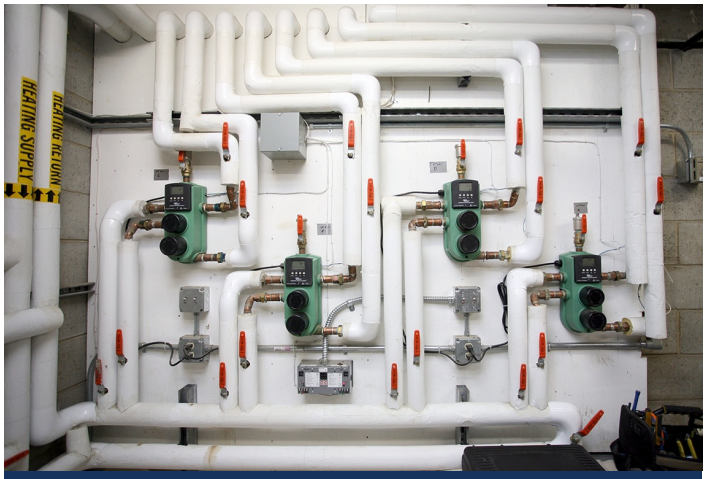
# IMPACTS

**$3,000,000**
in retained sales

**9** employees trained

Company **maintained**
its market position as a result
of transition from
ISO 9001:2015 to 2018.

Read more success stories at:
**https://bit.ly/2TWOpYx**




*Polaris became a very effective resource to help us focus on an initiative and drive it to completion with results.*

**Nelson Rego**
Vice President

**Ready to elevate your standards?**

Find out how we can help!

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